



The Next Generation Customer Success Platform

Hello Facts, Farewell Opinions



Uptick Customer Success includes everything customer success teams need to onboard, engage, retain and grow customers.

Uptick is built on an Artificial Intelligence brain that learns the real-world factors driving your business, providing unprecedented levels of customer insight and personalized recommendations so the right actions happen at the right time.

UP Deploy in Days, Not Months Unlike previous generation customer success platforms, Uptick is a ready-to-run packaged application that can go live in days, not months.

UP Intelligent Health Scores Uptick's highly accurate health, relationship and engagement scores are built on machine learning analysis of hundreds of data points for each customer.

Eagle Software	\$128,330	43	21	31
Cinnamon Software	\$183,200	67	68	62

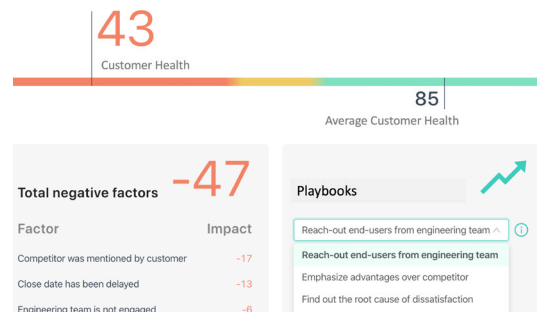
UP Intelligent Activity Stream Analysis Gain instant understanding of which business topics are being discussed and sentiment through machine learning analysis of all email and calendar activities by customer.



Re: Re: Contract Renewal

BL Barry Levine
 To: Lean Dale
 Hide Details
 From: Barry Levine barry.levine@crm.com
 To: Lean Dale leandale@eaglesoftware.com
 Date: July 8, 2019 at 10:55 AM

UP Intelligent Action Recommendations Uptick's automated micro-segmentation and machine learning generates precise recommendations and playbooks by customer to maximize their success throughout the customer journey.



UP Cockpit, Tasks, Notes, Alerts & Dashboards At-a-glance understanding of customer key performance indicators, user personalized insights into your accounts, tasks, support tickets, proactive alert notifications and much more.

